

Oberoi STEP Syllabus

The Oberoi STEP syllabus is not officially published as a fixed subject-wise syllabus. The selection process assesses your communication skills, personality, hospitality aptitude, and general awareness.

Candidates should prepare the following topics:

Section	Important Topics
English Language	Grammar, vocabulary, reading comprehension, sentence correction, synonyms & antonyms, verbal ability, spoken English
General Knowledge	Indian geography, history, important days, awards, sports, famous personalities
Current Affairs	National and international news, business, tourism, hospitality, economy, important events of the last 6-12 months
Hospitality Awareness	Basic knowledge of hotels, tourism industry, customer service, famous hotel chains, food & beverage basics
Communication Skills	Speaking clearly, confidence, pronunciation, conversation skills, body language
Personality & Grooming	Personal hygiene, formal dressing, etiquette, confidence, positive attitude
Logical Thinking	Basic reasoning, observation, decision-making, problem-solving questions (may be assessed during interviews and activities)

Interview Assessment Areas

Oberoi STEP selection process mainly consists of interview rounds instead of a traditional written entrance exam. During the interviews, candidates are evaluated on:

- English speaking ability
- Confidence and personality
- Grooming and appearance
- Communication skills
- Teamwork and leadership
- Customer service attitude
- Hospitality aptitude
- General awareness

According to the official programme details, the **Systematic Training and Education Programme (STEP)** combines on-the-job training at Oberoi and Trident hotels with a correspondence bachelor's degree, making communication skills, attitude, and service orientation the key selection criteria.