

IIHM eCHAT Exam Guide

Electronic Common Hospitality Admission Test — International Institute of Hotel Management

What is IIHM eCHAT?

IIHM eCHAT is an online, proctored Management Aptitude Test conducted by the International Institute of Hotel Management (IIHM) for admission into its hotel and hospitality management programmes. It can be taken remotely from home or at a designated exam centre, and is used for shortlisting candidates for Undergraduate, Diploma, and Certificate courses across IIHM's campuses.

The test is objective in nature (multiple-choice questions) and is designed to assess a candidate's language ability, numerical and analytical skills, reasoning, and general awareness — all considered relevant to success in hospitality management studies.

Participating IIHM Campuses

eCHAT scores are accepted for admission across IIHM's network of campuses, including:

Kolkata, New Delhi, Bangalore, Hyderabad, Jaipur, Pune, Ahmedabad, Goa, Siliguri, Kalimpong.

Eligibility Criteria

- Candidates must have passed, or be currently appearing for, Class 10+2 (or an equivalent qualification) with English as one of the subjects.
- A minimum aggregate score is generally expected in the qualifying examination (commonly cited around 50%, though this can vary — always confirm the current requirement with IIHM directly).
- Students who are in their final year of Class 12 and awaiting board results are also eligible to apply.
- An upper age limit typically applies, generally in the range of 22 to 25 years — candidates should verify the exact figure applicable to their admission cycle.

Exam Pattern

The eCHAT exam pattern followed in recent cycles is summarized below. Note that historically the test has also been administered in a longer format (200 marks, 3 hours, with negative marking), so candidates should confirm the current format for their specific admission cycle.

Attribute	Details
Mode of Exam	Online — remote proctored or centre-based
Question Type	Objective, Multiple Choice Questions (MCQs)
Number of Questions	50 questions
Duration	Approximately 60 minutes
Medium	English
Answering Order	Candidates may attempt questions in any sequence

After clearing the written test, qualifying candidates are typically called for a Group Discussion (GD) and Personal Interview (PI) round before final admission is confirmed.

Syllabus / Sections Covered

The eCHAT syllabus is built around five broad areas designed to test skills relevant to a career in hospitality:

- **Language Comprehension:** English grammar, vocabulary, and reading comprehension based largely on school-level concepts.
- **Mathematical Skills:** Quantitative aptitude typically aligned with the higher-secondary curriculum.
- **Data Analysis and Interpretation:** Reading and interpreting charts, tables, and numerical data.
- **Intelligence and Critical Reasoning:** Logical reasoning and pattern-based questions; no heavy theory is required, mainly practice.
- **Awareness of Indian and Global Economy:** General knowledge and current affairs relevant to business and the hospitality sector.

Application Process

- Visit the official IIHM website and register for eCHAT by creating a candidate profile.
- Fill in the online application form with personal, academic, and contact details.
- Pay the applicable exam fee through the available online payment options (fee amounts have varied across cycles — check the current fee on the official portal).
- Submit the completed form before the closing date and retain a copy or confirmation for your records.
- Once registered, an admit card is sent to the candidate's registered email ID, containing exam-day login details and instructions.

Exam Day Guidelines

- Ensure a stable, uninterrupted internet connection before the test begins, especially for the remote-proctored format.
- Keep your admit card, a valid photo ID, and any other required documents ready before login.
- Avoid keeping electronic devices or Bluetooth gadgets near the testing area, apart from the device needed to receive a login OTP.
- Mobile phones should be used only to receive and enter the OTP before the exam begins, then kept away.
- Log in well in advance of the scheduled start to avoid last-minute technical issues.
- Sit in a quiet, well-lit space with no other people or reference material visible, if the format is remote-proctored.

Preparation Tips

- Get familiar with the exam pattern first — knowing the number of sections, questions, and time available helps with pacing.
- Create a study timetable that allocates time across all five syllabus areas, giving extra attention to weaker sections.
- Practice previous years' sample papers and mock tests to build speed and identify problem areas.
- For Language Comprehension, regular reading and basic grammar practice is generally sufficient — advanced vocabulary is not required.
- For Reasoning, focus on practicing varied question types rather than studying theory, since familiarity with patterns builds speed and confidence.
- Stay updated on current affairs and basic economic developments in India and globally for the Awareness section.
- Take timed mock tests to simulate real exam conditions and improve time management.

Note: Exam formats, fees, and eligibility figures can change between admission cycles. Candidates should always cross-check the latest requirements on IIHM's official eCHAT portal before applying.